This is to certify that the IT Service Management System of:

## New Directions Technologies, Inc. (NDTI)

137 Drummond Ave, Suite A Ridgecrest CA 93555 United States of America

applicable to:

## Corporate internal IT operations, supporting DOD and Federal government programs

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

## ISO/IEC 20000-1:2011

For and on behalf of NQA, USA



Certificate Number: 15292 EAC Code: 33 First Issued: March 17, 2014 Valid Until: February 28, 2022 Reissued: November 30, 2018 Cycle Issued: March 1, 2019

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This approval is subject to the company maintaining its system to the required standard, which will be monitored by NQA, USA, 289 Great Road, Suite 105, Acton, MA 01720, an accredited organization under the ANSI-ASQ National Accreditation Board.